Questions and Answers from EV Dealer Webinar 5th May 2022

Q. I have an application at Letter of Offer stage, I don’t think the customer will have their car etc by the deadline. Can I delete this and re-submit, or what’s the best thing to do?
A. If a car is delayed and it won’t be registered and taxed within the existing applications grant dates then cancel the application and reapply once you know when the car will be delivered. To cancel a grant email evgrantscheme@seai.ie with the Application ID number as well as your Dealer ID and request a cancellation.

Q. How long does it take to receive payment when all documents have been sent correctly?
A. Payments are reviewed in batches every week. If all details are correct, it would be approximately 2-3 weeks from review by SEAI to payment to your bank.

Q. What happens when a grant application is in the failed status, if you have sent in info required, how long does it take to resolve?
A. If an application is at failed status the registered email address on the grant system will receive email notification of this highlighting the reason for failure and corrective action to be taken. If all information is correct the review can be done within 3-4 working days to bring the application to Registration Approved. If additional information is required, it will take longer.

Q. If a new car is registered before the grant is approved, is there any leeway to submit it after?
A. De-register the vehicle and re-register the vehicle after the grant has been approved. Presently there is immediate grant approval once the grant application is submitted. The scheme terms state that a vehicle should not be registered prior to the grant being approved. If this is the case please contact evgrantscheme@seai.ie for further advice on a case by case basis.

Q. If a client changes electricity supplier does that cause an issue?
A. No, it is the MPRN that SEAI requires which is unique to the address.

Q. Could a future budget remove or reduce the grant amounts.
A. The reason for a grant is to incentivise or help with a change in behaviour. These grants are not infinite. A grant, in its essence, is put in place to stimulate a market and be reduced to removed once market is self-sustaining. In Budget 2022 it stated that support for EVs would continue to the end of 2023.

Q. Is there any stipulation on how quickly a client can change their car say like the VRT exemption scheme has a 2-year turnaround.
A. No. The grant is for the car. Once an EV is being registered for the first time it can be eligible for a grant.

Q. In relation to the De Minimus state aid where do you find out how many applications you have left?
A. The De Minimus rule works on a 3 year rolling period up to a maximum of €200,000. When you get to 5 applications left the system will give you a pop-up warning when you submit your application. For a quick visual check, you can filter in your application list by customer which in this case would be the dealership. This will show you how many applications you have. If you have demo grants at Letter of Offer but will not be using this grant, then SEAI can cancel if for you and you will get that grant freed up.
Q. Pricing Details a) says excludes Grant, c) says SEAI Grant amount- you can’t take the Grant from the exclusive amount. Then why does the wording at a) state EXCLUDES Grant amount- when the grant is extracted at C (note this refers to the application form)
A. The grant amount in this case is considered a negative value as it is minused from the original starting price. Item a) does not include the grant discount or any other reduction related to a financial incentive such as VRT rebate. Item includes starting price of the vehicle, all optional extras, metallic paint and delivery charges. SEAI will review the wording accordingly.

Q. Can the new vehicle be registered in the spouse’s name even though the MPRN is in the husband’s name
A. Yes, once it is at the same address.

Q. If a customer ESB power bill is in their partners name will this be accepted?
A. Yes this is fine.

Q. The grant for the PHEV was €5000 but reduced at last budget to €2500 so which applies now?
A. Since 31st December 2021 the PHEV grant has been removed.

Q. Is there a template for invoice available?
A. Yes. You will find it under Document Downloads on this webpage. Electric Car Grant Scheme For Dealers | EV Grant Scheme | SEAI

Q. To meet criteria, The Battery Warranty Information certifying authority information found in the Vehicle?
A. The battery warranty criteria is considered when an importer submits a vehicle to SEAI for consideration for grant. This is not an item for a dealership to be considering. It is vehicle based.

Q. The VRT rebate rate is a maximum of €5,000 will any EV’s go over it?
A. Due to the way the VRT rebate is calculated and the cap of €50k no EVs will ever go over the rebate. Just to note the rebate is capped at €5k.

Q. If a customer is on a disabled drivers scheme can they also get this grant?
A. Yes, they can apply for the grant for an eligible vehicle.

Q. When will a list of authorised Smart Chargers be available?
A. The list of Smart Chargers will be populated on the Triple E Register throughout the year. From September onwards the list of smart chargers will be integrated with the Home Charger and Apartment schemes. Further communication on this will be provided closer to the time.

Q. Will grant for smart charger be the same come September?
A. Yes, it will stay at €600.