

How to resolve iSBEMie 'Runtime error 3048'

The following steps are to support iSBEMie users in resolving '*Runtime error 3048: Cannot open any more data bases'*, which may prevent users from opening **.nct** files and creating new assessments in SBEM software.

Please see example screenshot of error message below;

File Home	₽ Tell me w	hat you want to do				
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					Microsoft Visual Basic Run-time error '3048': Cannot open any more databases.	

This error is caused by a recent Microsoft Windows/Office update. Users are advised to follow the steps shown in the screenshots below.

In order to fix the issue, **"C:\NEAP\"** (or wherever the user installed iSBEMie on their computer if they changed the default location) must be added to "Trusted Locations".

Please follow the steps below to add that location and its subfolders to "**Trusted Locations**" in Microsoft Office.

If you are unsure about any of these steps, you should contact your IT department for further assistance.

How to add "C:\NEAP\" to "Trusted Locations" in Microsoft Office:

You can add the path where you installed iSBEM, which is **"C:\NEAP\"** by default (but you might have changed it during installation) to the **"Trusted Locations"** in the **"Trust Centre Settings"** in MS Office as demonstrated in the next 6 screenshots by selecting;

File > Privacy Options > Trust Centre > Trust Centre Settings > Trusted Locations > Add new location.

Ensure you also tick the box for "Sub-folders of this location are also trusted".



1. Select "File";

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2. Select "Privacy Options";



This will open the "Access Options" options box.



3. Within **"Access Options",** select **"Trust Centre**" from the list of items in the left-hand menu, then select **"Trust Centre Settings".**

Access Options			?	×
General Current Database	Help keep your documents safe and your computer secure and healthy.			
Datasheet	Security & more			
Object Designers Proofing Language	Visit Office.com to learn more about protecting your privacy and security. Microsoft Trust Center			
Client Settings	Microsoft Access Trust Center			
Customize Ribbon Quick Access Toolbar Add.inc Trust Center	The Trust Center contains security and privacy settings. These settings help keep your computer secure. We recommend that you do not change these settings.	Irust Cente	r Settin <u>c</u>	JS
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4. Within the **"Trust Centre"** box, select **"Trusted Locations"** from the list of items in the lefthand menu and then select **"Add New Locations"**.

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ActiveX Settings	Policy Locations		
Macro Settings			
Message Bar			
Privacy Options			
Form-based Sign-in			
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5. Within the pop-up box, select "Browse" to search for the folder "C:\NEAP\" and ensure the tick-box "Subfolders of this location are also trusted" is ticked and select "OK".

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Form-based Sign-in		
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	Date Modified: 07/02/2022 10:25	
	Sub Folders: Allowed	
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	Allow Trusted Locations on my network (not recommended)	
	Disable all Trusted Locations	

6. Confirm user location is updated to "C:\NEAP\" as displayed in the screenshot below and select "OK".

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	Description: Access defa	ault location: Wizard Databases	
	Date Modified:		
	Sub Folders: Disallowed		
		Add new locatio	n <u>R</u> emove <u>M</u> odify
	Allow Trusted Locations on	my network (not recommended)	
	Disable all Trusted Location	15	
			OK Cancel